



PRESENTATION OUTLINES

Clinician Track

CBCT Side by Side Software Comparison (Kodak, Morita, Suni), Drs. Paul Anstey, Michael Pascal & Abbas Raissi

In this lecture, TDO users will share their knowledge on taking CBCT's via Kodak, Morita and Suni 3D Imaging Systems.

Lecture Time: Friday, 8:30 a.m., Sunset III-IV

CBCT Software Breakout Session (Kodak), Dr. Abbas Raissi

This breakout session will provide a more in-depth look at Kodak's CBCT Imaging.

Lecture Time: Friday, 9:30 a.m., Sunset III-IV

CBCT Software Breakout Session (Suni), Dr. Michael Pascal

This breakout session will provide a more in-depth look at Suni's CBCT Imaging.

Lecture Time: Friday, 9:30 a.m., Sunset V

Update on Regenerative Endodontics, Dr. Kumar Subramanian

This lecture will focus on indications, case selection, treatment protocol & clinical issues of Regenerative Endodontics with a few cases. At the end of the presentation, attendees will have a broad understanding of the diagnostic & treatment modalities of wide open, necrotic teeth.

Lecture Time: Friday, 11 a.m., Sunset III-IV

Annual Dave Rosenberg Memorial Lecture: Endodontic Surgery for TDO'ers, Dr. Keith Kanter

The purpose of this lecture is to provide clinical tips that will improve surgical outcome, present pearls that aid in technique and make surgery less stressful and reduce patient post-operative complications.

Lecture Time: Friday, 1 p.m., Sunset III-IV

Dens Invaginatus: Treatment Options, Dr. Sashi Nallapati

Dens Invaginatus is a rare dental anomaly also known as dens in dente. This condition results from a developmental invagination of the tooth bud. This dens tract is usually lined with enamel. This clinical condition presents with a complex anatomy and thereby poses an extreme challenge to its clinical management. This presentation outlines the different types of Dens Invaginatus, their clinical and radiographic anatomy. With the help of two and three dimensional images and case reports, this presentation highlights the non-surgical and surgical techniques employed in the successful management of this clinical entity.

Lecture Time: Friday, 3:30 p.m., Sunset III-IV

Doctor and Assistant Ergonomics, Dr. Scott Bentkover

Currently, 100% of TDO endodontists utilize a dental operating microscope during their endodontic procedures. Unfortunately, many practitioners are not equipped for, nor recognize the advantage of the proper ergonomics of their dental assistant working through the same optical system. This presentation will educate both the doctor and the assistant in many of the fundamentals involved in the utilization of the microscope in an ergonomic fashion.

Lecture Time: Saturday, 8:30 a.m., Sunset III-IV

Less Wrong: Embracing your Uncertainty, Dr. John Khademi

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Lecture Time: Saturday, 9:30 a.m., Sunset III-IV

Understanding Tests & Testing, Dr. John Khademi

Understanding Tests & Testing.

Lecture Time: Saturday, 11 a.m., Sunset III-IV

Three Canal Premolars: Morphology, Diagnosis and Treatment Strategies, Dr. Sashi Nallapati

This presentation, with the help of high quality digital images and case reports, describes the two and three-dimensional clinical and radiographic anatomy of three canal premolars. This presentation also outlines the current clinical techniques employed for the predictable treatment of this challenging clinical entity.

Lecture Time: Saturday, 1 p.m., Sunset III-IV

Understanding Artifacts in CBCT Digital Imaging, Dr. Scott Weed

Understanding Artifacts in CBCT Digital Imaging

Lecture Time: Saturday, 2 p.m., Sunset III-IV

PG & New User Track

Simplify Patient Registration, Allyson Parsons

Learn how the tablet pc and patient web site registration can dramatically save time and reduce stress for the front office and your patients.

Lecture Times: Friday, 8:30 a.m., Garden
Saturday, 2 p.m., Garden

Building the Bulletproof Practice, Dr. Joel Small

An enduring practice is distinguished more by how we think than what we do. This presentation will present practice benchmarks for endodontic practitioners along with a discussion of success oriented thinking. We will discuss what it means to be an “Endopreneur”.

Lecture Time: Friday, 8:30 a.m., Sunset V

Beginning Admin, Amy Taylor

Are you just starting out with TDO or do you feel you may have missed something early on? This session will cover all basic beginner functions, including scheduling.

Lecture Time: Friday, 9:30 a.m., Dockside

QuickBooks for Beginners, Allyson Parsons

Learn the benefits of using QuickBooks, including how the integration works, setting up and running the synchronization, and daily, weekly and monthly activities. Also, learn how to fix basic mistakes.

Lecture Time: Friday, 11 a.m., Garden

Managing your Google Services, Luiz Motta

Discover how to take advantage of your Webmail and forget about Outlook/Outlook Express! Attendees will also learn how to use Google Calendar, Docs and Groups, and the new TDO Google Calendar Synchronization.

Lecture Times: Friday, 2 p.m., Bay View
Saturday, 2 p.m., Bay View

The Power of TDO Imaging, Luiz Motta

Overview of acquiring images into TDO and the current features available in TDO. This includes acquiring images into the Image Organizer from several different sources such as PDF documents, radiography units, scanners, CBCT and Microsoft Documents.

Lecture Time: Friday, 1 p.m., Dockside

The Ups & Downs of Building a Dream Practice, Dr. Carla Webb

Dr. Webb will be presenting information regarding the lessons learned in the process of starting 3 practices, one from the ground up, the second as an expansion/relocation of the first, and the third as a satellite office from the ground up. In this presentation, she will discuss the advantages of three different approaches in each of the three situations and the advantages/disadvantages of each, expounding on what it takes to make a practice successful depending on the decisions made in the start-up process. The presentation will also include money saving tips and ergonomic design ideas for an efficiently run endodontic office.

Lecture Times: Friday, 9:30 a.m., Sunset V
Saturday, 8:30 a.m., Sunset V

Insurance & Financials, Allyson Parsons

An overview of the financial areas in TDO, including Insurance, Fees and Ledger. This lecture will also show you how to easily interpret the financial reports in TDO, including Aging Analysis and Snapshot.

Lecture Times: Friday, 2 p.m., Garden
 Saturday, 9:30 a.m., Garden

Customize for YOUR Practice, Amy Taylor

This lecture will review how to customize TDO for your practice, including Calendar customization and the Program Setup items.

Lecture Time: Friday, 2 p.m., Dockside

Magic of TDO Web, Sean Doonan

This presentation will give you an overview of the basics of TDO Web, including the login areas of the web site and the current features available online.

Lecture Time: Friday, 3:30 p.m., Bay View

Using TDO Imaging as a PG or New Grad, Dr. Carlos Murgel

This session will review the advanced features in the Image Organizer, including Organize, Image Collage and Slideshow for lectures. In addition, a review of the Draw page controls and functionality.

Lecture Times: Friday, 3:30 p.m., Sunset V
 Saturday, 11 a.m., Sunset V

Keeping Organized with Daily Reports, Amy Taylor

Tips on how to stay organized with the Daily Reports menu in TDO, including patients referred, doctors and patients to call, reports to be completed and much more.

Lecture Time: Saturday, 8:30 a.m., Dockside

HIPAA & Risk Management, Diane Griffiths

This presentation will review all of the actions an endodontic practice needs to take to become HIPAA compliant. You will also learn about the Risk Management systems and documentation available through TDO.

Lecture Time: Saturday, 9:30 a.m., Bay View

Creating the Leadership Brand, Dr. Joel Small

This presentation will discuss the culture found in successful and enduring practices and the way to create it so that it is a reflection of who we are. We will discover why bringing who we are to what we do will forever alter the way we lead.

Lecture Time: Saturday, 9:30 a.m., Sunset V

Marketing an Endodontic Practice & Marketing Panel Discussion Forum, Diane Griffiths, Dr. Robert Corr, Dr. Clay Dietz & Dr. Joel Fransen

Proven techniques to increase quality referrals and build long-lasting relationships. Take full advantage of the TDO-integrated features that help track your marketing efforts. Also, learn from the marketing leadership and expertise of some outstanding TDO users. See firsthand how they were able to increase quality referrals and expand their practice.

Lecture Time: Saturday, 1 p.m., Dockside

How to Talk with a Patient: Keys to Communicating Value, Dr. Gary Carr

Learn how to better communicate your value to your patients by using the various educational tools inside of TDO.

Lecture Time: Saturday, 1 p.m., Sunset V

Hello, I Need a Root Canal, Diane Griffiths

Before the appointment: proper phone techniques & verbiage, TDO referral slip, patient web registration, contact referrer for pre-op radiographs, track x-rays sent & received. After the appointment: email from final report page, post-op evaluations, large diagnostic reports, final reports, recall reports, patient summary reports.

Lecture Time: Saturday, 3:30 p.m., Dockside

Advanced & V.11 Track

Customize your own Medical History, Amber Minew

The new medical history form in TDO Version 11 is completely customizable! Come and learn how to edit, delete and reorganize your medical history questions in order to create the perfect medical history for your practice and your patients.

Lecture Time: Friday, 8:30 a.m., Bay View

Future Technologies, Michael Lessing

Discover how clinical practices are moving away from legacy PC to a “Virtual” PC or Elastic “Cloud” Computing environment for their IT needs. Michael Lessing, CEO of ProSync, will share his expertise on the evolution of the PC in the Clinical Environment, as well as how to select a skilled and competent IT for your office.

Lecture Times: Friday, 9:30 a.m., Garden
Saturday, 1 p.m., Bay View

Why TDO Mobile is for U!, Sean Doonan

Get on board with TDO Mobile! Access your TDO Calendar, Patient and Referring Doctor information, X-rays, Drugs Database, Reports and much more anywhere through your BlackBerry and iPhone.

Lecture Times: Friday, 9:30 a.m., Bay View
Saturday, 8:30 a.m., Bay View

New Features in TDO Letters, Amy Taylor

Get the most out of your Letters! Learn how to customize Letter Templates, the ease of Batch Letters & Mail Sets, how to use Letters to Send and much more!

Lecture Times: Friday, 11 a.m., Dockside
Saturday, 11 a.m., Dockside

E-claims & Realtime Benefits, Scott Wellwood

Scott Wellwood is the President of EDI Health Group, Inc. (dentalxchange.com). The presentation will provide an overview of the electronic claim process including discussion of best practices for minimizing errors and improving your claim payment times. We will also cover electronic attachments and demonstrate how you can check patient eligibility and view benefits directly from your TDO software.

Lecture Times: Friday, 1 p.m., Bay View
Saturday, 1 p.m., Garden

Advanced Admin, Allyson Parsons

In this session, we will cover the more advanced administrative features in TDO, including efficient patient check-in and check-out, the proper start-to-finish administrative flow and much more.

Lecture Time: Friday, 1 p.m., Garden

Mercury Payment Systems, Bruce Anderson

Learn how your practice can benefit from TDO's new integrated patient payment processing. TDO has teamed with Mercury Payment Systems® advanced payment technology to provide your practice with seamless co-payment processing of credit, debit and health savings cards. Mercury Payment Systems® healthcare payment expert, Bruce Anderson provides insight on how Mercury's innovative products and services help streamline your co-payment process. This session demonstrates why combining a smart co-

payment solution with your TDO system improves practice management, increases your cash flow, reduces security risks and enhances patient satisfaction.

Lecture Times: Friday, 11 a.m., Bay View
Saturday, 11 a.m., Bay View

10 New Features that will Rock your World!, Amy Taylor

In this presentation, we will discuss some of the newest features in TDO Version 11.

Lecture Times: Friday, 3:30 p.m., Dockside
Saturday, 9:30 a.m., Dockside

Advanced QuickBooks, Allyson Parsons

Learn the more advanced features from integrating TDO with QuickBooks. This includes a more in depth explanation of how the synchronization works, as well as using the reports and reconciliations.

Lecture Time: Saturday, 11 a.m., Garden

Using Mac PCs with TDO, Dr. Carlos Murgel

Learn how to integrate Mac workstations into your practice. Discover the advantages of working off a Mac!

Lecture Time: Saturday, 2 p.m., Sunset V

CBCT with TDO, Luiz Motta

Learn how to take CBCT images from inside of TDO and manipulate and save those images directly into the patient's TDO record.

Lecture Time: Saturday, 3:30 p.m., Garden

Get the most out of TDO Web, Sean Doonan

This presentation will review the more advanced features of TDO Web, including the V.11 enhancements and troubleshooting techniques for issues that you may have encountered. Issues such as a notification that the "web site is under maintenance", the testimonials are not showing online, and so forth.

Lecture Time: Saturday, 3:30 p.m., Bay View

Assistant Track

Clinical Magic, Diane Griffiths

Advanced tricks that will save you more time in the operatory: shortcuts for Auto Notes, Select Notes, Auto Fill options and Summary Notes for the clinical pages in TDO. Watch these items fill in like magic!

Lecture Time: Friday, 8:30 a.m., Dockside

Digital Photography Made Simple, Drs. Scott Bentkover and Peter Endo

This is a hand-on workshop designed to give attendees a chance to take digital photographs with the guidance of Dr. Bentkover & Dr. Endo. This workshop will include a brief review of photographic essentials, the role of the movable Chairman chair, and the role of the assistant in picture taking (suction and triggering the camera). We will also demonstrate capturing images through TDO's Acquire module, simultaneously saving the pictures into the patient record, Web Share, and into Lectures. Finally, the use of photos in Case Presentations will be reviewed.

Demo Times: Friday, 9:30 a.m., Sunset II
Saturday, 1 p.m., Sunset II

Team Training for the Doctor and Assistant Together!, Dr. Ed Kasper & Kim Lopez

Working efficiently is not a piece of merchandise that one can buy and it does not come with TDO or any other software. Team development is the key in achieving efficiency and a stress-free environment in which the Doctor & Assistant work together.

Demo Times: Friday, 11 a.m., Sunset II
Friday, 2 p.m., Sunset II
Saturday, 11 a.m., Sunset II
Saturday, 2 p.m., Sunset II

Ergonomic Positioning and Assisting Secrets, Kim Lopez & Joy Haskins

In this demonstration, Kim & Joy will share some of their ergonomic and assisting secrets with you, including the proper use of the microscope, how to take a good xray and much more!

Demo Times: Friday, 1 p.m., Sunset II
Saturday 9:30 a.m., Sunset II

Ergonomic Pearls, Dr. Tami Decker & Joy Haskins

We invite you to come join Dr. Decker and her assistant, Joy Haskins, as they demonstrate their philosophy and teamwork in the demo operatory.

Demo Times: Friday, 3:30 p.m., Sunset II
Saturday 3:30 p.m., Sunset II

Clinical Overview (Part I), Diane Griffiths

Refresh your skills and knowledge of TDO during this clinical training, which covers the Medical History Summary page, Pain History page, Pain tab, Diagnosis page, Image Organizer and Draw page.

Lecture Time: Friday, 3:30 p.m., Garden

Clinical Overview (Part II), Diane Griffiths

Refresh your skills and learn more about the following clinical pages in TDO: Case Presentation, Treatment, Final Report, Notes to Front, Prescriptions and Recall.

Lecture Time: Saturday, 8:30 a.m., Garden

TDO Lab Track

TDO Computer Lab: Hands-on Training

The computer lab will have multiple workstations available all day for questions and answers with TDO's technical support specialists. You may come in at any time to practice with TDO and have your questions answered. This is not designed to be a one-on-one comprehensive training for staff, but rather to answer specific questions about TDO that you may be unclear about or to simply practice with the TDO program. For example, come to resolve any questions you have on scheduling, scanning, emailing, printing, posting fees, customizing letters, etc.

Lab Times: Friday, ALL DAY, Sunset I
 Saturday, ALL DAY, Sunset I